

ALYAMAMA ENGINEERING COMPANY

"QUALITY POLICY"

ALYAMAMA Engineering Company is committed to provide the highest Quality of Construction Services in Civil Engineering and Infrastructure. **ALYAMAMA** achieves Customer Satisfaction through understanding and meeting the Expectations & Quality Requirements of its Customers while Complying with Legislative & Regulatory requirements.

Alyamama Engineering Company always strives to Continually Improve the effectiveness of Quality Management System. Pursuant to this goal ALYAMAMA,

- Provides Total Customer Satisfaction At each stage of the Project
- > Construct and Deliver Projects in a Stipulated time
- Emerge as the Market Leader

We aim at Achieving Customer Delight by following <u>"SMARTC</u>" process to establish ALYAMAMA as a brand parallel to QUALITY.

- > Specific
- Measurable
- Achievable / Agreed
- Realistic / Reasonable
- Time bound
- > Continual Improvement in Products & Services

Chairman

Date: 01.03.2014

SAADI KUWAYESS SHNAWA